FEE SCHEDULE
Effective 02/01/2024

Account Fees	
Closing an account within the first 6 months	$25.00 per account
Copy of a Statement	$5.00 per statement
Checking Account Fees	
NSF Fee	$25.00 per item
Stop Payment	$20.00 per item
Copy of Check	$5.00 per copy
Debit Card Replacement	$10.00
Debit Card Rush Service	$50.00
Debit Card Overdraft	$25.00 per overdraft
Other Service Fees	
Fax/Copy Machine Use	$2.00 per page
Deposit Item Return	$15.00 per return
Wire Transfer – Incoming (Domestic & International)	Free
Wire Transfer – Outgoing (Domestic)	$20.00 per transfer
Wire Transfer – Outgoing (International)	$40.00 per transfer
IRA Rollover - Close	$20.00 per account
Inactive Account Fee	$5.00 per month
Canadian Items	$18.00
Abandoned Property Processing	$30.00
Notary Public	Free to members, $6.00 for non-members
Legal Processing Fee (Writs, Summonses, Liens and Levies)	$25.00
Incorrect Address Fee	$3.00
Coin Machine	5% of total coins
VISA® Gift Cards	$3.00 per card
Research/Reconciliation Fee	$25.00 per hour

COMPLAINT RESOLUTION PROCEDURE

If you have a dispute with your credit union regarding your account(s), you may contact the credit union and attempt to resolve the problem directly. If your credit union fails to resolve the problem, communicate the problem and the resolution you are seeking to: Maine Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, ME 04333-0036.

To file a complaint electronically, you may contact the Maine Bureau of Financial Institutions at the following internet address: https://www.maine.gov/pfr/financialinstitutions/complaint.htm

The Maine Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally-chartered credit union, the Maine Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.